



David Berryhill
Pastor of Worship and Arts
Rose Heights Church
2120 Old Omen Rd.
Tyler, Texas 75701
903.566.2080

Doug Anderson, Senior Pastor

November 10, 2010

To whom it may concern:

It is with great pleasure that I recommend Cross Systems to your organization. I had the privilege of working with Andy Tyndall in a church worship setting and was immediately impressed with his abilities and people skills. Through that opportunity, I became familiar with Cross Systems.

I spoke with Andy about a multitude of challenges we were having with our sanctuary audio system. He and Brandon sat down with us and listened to our challenges and concerns. Within a day, he presented several viable options to us and was ready to address our needs in a timely, affordable and efficient manner. They delivered. The entire project came in at budget and on time.

After the work was done, everything exceeded our expectations. Andy's knowledge of product, installation and the specific needs of his client- coupled with his project follow-up and integrity made our project a success.

Their desire to build a client base as opposed to "customers" shows in everything they do from start to finish. I recommend Cross Systems to you without reservation.

Sincerely,

A handwritten signature in black ink that reads "David Berryhill". The signature is written in a cursive style with a large, stylized "D" and "B".

David Berryhill